

# Lifetime Guarantee

Thank you on behalf of BlueSpot Tools for purchasing one of our products.

To initiate your BlueSpot Tools lifetime guarantee, please use the form below to register your product, within 30 days of purchase. In the unlikely event that a fault occurs with the product after 30 days, please submit a guarantee claim form and enter all details as required.

## Data Protection

Northern Wholesale Tools Ltd trading as BlueSpot Tools is registered under the data protection act. Registration number: Z8614238. We will not share, sell or rent any part of your details to any third party in any way. Your information is stored securely on our internal servers. Should you need to perform a guarantee claim against a BlueSpot Tool we will use the data with you to review the claim. To qualify for the BlueSpot Tools Lifetime Guarantee, the product has to be registered within 30 days of purchase on [www.bluespot.uk.com](http://www.bluespot.uk.com). The lifetime guarantee applies to all products under the BlueSpot Tools brand that feature the red lifetime guarantee shield.

## Conditions where you are covered by the BlueSpot Tools Lifetime Guarantee:

1. If you are the original purchaser (invoice or email confirmation required).
2. If your product shows a defect that is related to a production failure and not wear and tear.
3. Products must be purchased within European Union.

## Conditions where you are not covered by the BlueSpot Tools Lifetime Guarantee:

1. Does not cover for wear and tear e.g. Blades, Bulbs, Batteries etc.
2. Moving parts are not covered for wear and tear under this guarantee.
3. Does not cover accidental damage, misuse, improper care or alteration, or force majeure, such as floods, hurricanes, earthquakes and lightning strikes. Nor does it cover acts such as a war, strike, riot or crime.
4. Any repair work on BlueSpot Tools products by unauthorised third parties voids any warranties.
5. This guarantee is not transferable to other products registered under the BlueSpot Tools guarantee; if you have purchased multiple products please make sure you fill out the form correctly.
6. Changes to the specification that do not affect the function of the product.
7. Product must contain the warranty shield; products that do not contain the warranty shield are not eligible for the lifetime guarantee.
8. Discontinued items will be replaced with an equivalent product in terms of use and quality.

We do not take any responsibility for third party products, i.e. will not reimburse any damage to devices used together with our products. Our responsibility shall be limited to the repair or the replacement of the product at its sole discretion. Should no identical product be available, then a suitable alternative as deemed by us will be provided. This warranty excludes claims for incidental or consequential damages in connection with the warranty problem. Please Note: Features and specifications of all BlueSpot Tools products are subject to change without notification. Full specification can be viewed at any time via [www.bluespot.uk.com](http://www.bluespot.uk.com) Customers are obliged to return the goods back to us on request at their own cost for inspection, to validate if the case is liable for replacement under the Lifetime Guarantee. Please contact us by the claim form on [www.bluespot.uk.com](http://www.bluespot.uk.com) with all specifics of the fault and your contact details. We will contact you within 30 days to offer a resolution to the issue. Please note we require the full product returned in a safely packaged fashion and in a condition that the item can be inspected. Should we deem your product's defect to be covered by the warranty; we will dispatch a new product to you within 30 days. You• the customer is entirely responsible for the protection and care of any given item. BlueSpot Tools will not take responsibility for any misuse or neglect to an item because of improper use and/or failure to look after the product.

\*Please note that if you are based outside of the UK delivery of the replacement product will be chargeable.\*